



BAPP GROUP LIMITED

QUALITY POLICY STATEMENT

The management and personnel of BAPP Group Limited are committed to providing a high quality service in the area of Quality Management by continuously improving Customer service, human resource management and organisational operations.

Top Management are committed to:-

- Providing a high quality service to Customers via efficient and swift supply of conforming products/ services to Customer requirements
- Efficient operation, continual improvement and reviews of BAPP Group Limited's performances and the Quality Management System. To this end quality objectives are set, monitored and measured to facilitate effective and efficient reviews
- Providing sufficient resources and training of personnel to be able to maintain the integrity and continually improve the performance and effectiveness of BAPP Group Limited's Quality Management System
- Provide any other relevant additional training and competence deemed as necessary or required to enhance the existing skills of BAPP Group Limited's employees
- Ensuring the Quality Assurance aspects are developed to meet the requirements of ISO standard ISO 9001 and NHSS-3 as well as all statutory and regulatory requirements applicable to BAPP Group Limited.

BAPP Group Limited are committed to meeting the requirements of 'The Construction Products (Amendments etc.) (EU Exit) Regulation 2020 No. 1359' and 'Regulation (EU) No. 305/2011/EU of the European Parliament and Council 9 March 2011' for Factory Production Control and conformance to the requirements of the product standards:-

- 14399-1:2015 - "High-strength structural bolting assemblies for preloading".
- 15048-1:2007 - "Non-preloaded structural bolting assemblies".

Recognising, understanding and evaluating Customer needs and trying to exceed them is crucial to achieving the primary objective.

BAPP Group Limited are committed in meeting and exceeding these requirements to secure a prosperous future and set a unique standard for others to follow.

Top Management will take into consideration the views of interested parties and the effect BAPP Group Limited's activities have upon the environment.

In fulfilling the above Quality Policy, Top Management recognises the importance of its External Providers and will work with them to continually improve the quality of their services.

The success of this policy is monitored, controlled and improved through the elements of the business processes such as internal audits, management reviews, corrective/preventive actions, training and supervision.

Each employee will be made aware of the importance and contents of this Quality Policy and be encouraged to contribute to the success of the Quality Management System of BAPP Group Limited.

This policy will be reviewed at least 12 months after date of issue.

SIGNED:

A handwritten signature in black ink, appearing to read 'Dean', with a large, sweeping flourish extending to the right.

DATE: 8th January 2024

Dean G Cook - BAPP Group of Companies Chairman